
HONG KONG SHUE YAN UNIVERSITY
Industrial Attachment Office

1. Workshops, sharing sessions and experiential learning activity

A series of activities, in the form of sharing sessions, workshops and experiential learning activities, were offered to students to equip them with knowledge about overseas working experiences, understanding of the cultures of corporations, transferable skills as well as cross-cultural awareness, to better prepare them for their internship.

Date	Title	Guest Speakers
5 November 2021	Study Abroad and Overseas Working Experiences Sharing Sessions	Ms. Angel TSEUNG Graduate of Department of Sociology, Class of 2020, Hong Kong Shue Yan University
6 November 2021	Study Abroad and Overseas Working Experiences Sharing Sessions	Ms. Giselle TSEUNG Graduate of Department of Sociology, Class of 2020, Hong Kong Shue Yan University
8 November 2021	Pre-internship Workshop – Cross culture management: Colgate and me	Ms. Farheen ROMANI Head of Insights, Colgate Palmolive
15 March 2022	Preparation workshop for overseas internship – The practices of creativity and innovation via the creative industry in Greater Bay Area and the expectations on employees in that industry	Mr. Oliver WAN Founding Chairman of Greater Bay Area Hong Kong & Macau Talents Association; Group Chairman and CEO of Cybertech Consultancy Group Mr. Charles NG Chief Brand Consultant & Chief Designer of Maxi Communications Limited Ms. Priscilla HUI Vice Chairman of Golden Bauhinia Women Entrepreneur Association; Founder and CEO of Prister Corporation Limited

24 May 2022	Sharing Session – Working Abroad in Great Britain and France	Mr. Alex TANG Graduate of Department of English Language And Literature, Class of 2010, Hong Kong Shue Yan University
24 May 2022	Preparation Workshop for Overseas Internship – Multinational Corporation’s Expectation On Employees With Diverse Cultural Backgrounds	Mr. Simon FOO Managing Director of Sony Pictures Entertainment Malaysia Sdn. Bhd.
24 May 2022	Preparation Workshop for Overseas Internship – Effective Communication in Multicultural Working Context	Ms. Andrea LEUNG Senior Sales Manager (Studio) of The Walt Disney Company (Hong Kong) Limited
7 September 2022	Experiential Learning Activity of meeting representatives of industrial corporations with offshore business	Dr. Ron NG Managing Director of Power Technology Limited Mr. Ronald WOO Director of Yeedex Electronic Corporation; Founder of E-tech Worldwide Limited; Co-founder of Specialist Apps Limited; Co-founder of Studywiz PTY Limited

1.1 Evaluation

(i) Sharing Sessions

In general, the participants of the three sharing sessions agreed that the objectives were well-designed and well-organized. They found the contents of both sessions interesting, and the sharing helped them to make sense of the topic. At the same the time, participants agreed to strongly agree that the knowledge they learned from the sharing sessions enhanced their work readiness for the overseas internship or career planning, although they rated more neutrally for their competence in utilizing the knowledge in their internship or career planning. Overall, the majority of participants rated both sharing sessions as satisfactory to excellent (mean score = 4.09/5).

(ii) Workshops

Overall, participants agreed or strongly agreed that the objectives of all workshops were well-designed and well-organized. They also rated the contents were interesting and the speakers were well-prepared for the workshops. Despite the variances among the workshops, participants generally agreed that the speakers had made good use of time and that their presentation style was effective. As for the usefulness of the workshops, participants agreed that the workshop helped them make sense of the topic, enhanced their work readiness and perceived competence in utilizing the knowledge for the overseas internship or career planning. Overall, these workshops were rated as satisfactory to excellent (mean score = 4.27/5).

(iii) Experiential Learning Activity (ELA)

Similar to the events mentioned above, the students who participated in the ELA agreed strongly that the activity was well-designed, and interesting, which helped them to make sense of the topic. Particularly, the participants rated highly for the organization (mean score = 4.71/5) and its usefulness (means ranged from 4.43-4.62/5). They indicated that the ELA has increased their readiness and competence in applying the knowledge and skills in their offshore internship or career planning. Overall, the ELA was rated as fair to excellent (mean score = 4.52/5).

2. Summer Internship

During the current reporting period, two summer internship courses were offered by the Department of Business Administration (BUS 471 Capstone Project) and the Department of Journalism and Communication (JOUR 403 Professional Internship). The feedback from students of the respective Departments will be presented first, followed by the evaluation from the agencies. (Students' Feedback was rated on a 5-point scale, with 1 indicating "very disagree" and 5 indicating "very agree")

2.1 Students Feedback from the Department of Business Administration

In terms of the internship arrangement, the students agreed or very agreed that it was efficient (mean score = 4.52/5). Most of them agreed that they received adequate feedback on their performance from internship supervisors (mean score = 4.52/5), and they were given sufficient support from the agency (mean score = 4.48/5) and from the Industrial Attachment coordinator when they needed help (mean score = 4.32/5).

The students rated very highly on the enhancement of transferable competency and skills. In particular, they indicated that their sense of responsibility, time management, organization and planning skills have been improved (all means = 4.92/5). Additionally, they found that their competence to work independently, solving ability and presentation skills have been enhanced (all means = 4.88/5). The internship also improved their skills and responses to challenging tasks (mean score = 4.84/5) and managing crises (mean score = 4.76/5). It is also noteworthy that the internship experiences have enhanced their ability to work with others from different cultural backgrounds, including engaging in discussion with others from different cultural backgrounds to reach agreements (mean score = 4.72/5) and collaboration to pursue team goals (mean = 4.64/5).

The improvements in global competence and cultural sensitivity seem to be lower than other aspects, nevertheless, some students agreed or strongly agreed that the internship has helped them to gain a better understanding of the work culture of the country with which the agency has business, and they felt more comfortable to work with people from different cultural backgrounds (both means = 3.84/5). Although some students tend to be more neutral that would pay more attention to global and international events and development, the internship has enriched their understanding of the economic system and workstyle of the country that the agency has business and hold a more open and respectful attitude towards people from other cultures.

Overall, the students were neutral to very agreed that the summer internship experiences have increased their cultural sensitivity and ability to apply their knowledge in the workplace of different cultural settings. They agreed that their global competency has been increased and would have a positive impact on their employability.

2.2 Students Feedback from the Department of Journalism and Communication

Similar to the feedback from the Department of Business Administration, students from Journalism and Communication agreed that the internship procedure was efficient (mean score = 4.18/5). They received adequate support (mean score = 4.41/5) and feedback from the agency (mean score = 4.24/5) as well as the coordinator (mean score = 3.88/5).

Generally, most students agreed to very agreed that their transferable competency and skills have been improved after the internship. Among these skills, more students have rated improvements in crisis management, organization and planning skills (all means = 4.47/5), followed by a higher capacity to deal with challenging tasks and work independently (all means = 4.41/5).

As for global competence and cultural sensitivity, while relatively fewer students agreed that they had gained the understanding of the economic system, work style and work culture of the country with which the agency has businesses, the internship experiences have enhanced their awareness of global and international events as well as the cultural differences when interacting with people from different cultural backgrounds (mean score = 4.00/5). It is also noted that they had more open attitudes to understand, respect and appreciate people of other cultural backgrounds (mean = 4.12/5).

As a whole, students rated neutral to very agree on their improvement in global competence. Some of them thought that the internship experiences increased their cultural sensitivity in the workplace, application of knowledge to different cultural settings, and their employability.

2.3 Student Evaluation by Workplace Supervisors

The Business Administration capstone project workplace supervisors were asked to rate the performance of their students in five main areas, namely Competency & Productivity, Administrative Competence, Work Attitude, Other Skills (e.g. computer knowledge and application, leadership skills, interpersonal skills) and Overall Rating and Comments. In general, the students received mean scores of above 4 in majority areas and sub-items, indicating good to excellent performance. Outstanding performance was observed in various areas, including cooperativeness (mean score = 4.73/5), punctuality (mean = 4.73/5), achievement of overall objectives (mean score = 4.50/5), following administrative procedures (mean score = 4.45/5), computer knowledge and application (mean score = 4.45/5), and interpersonal skills (mean score = 4.45/5), as well as organization and co-ordination skills (mean score = 4.41/5).

The performance of Journalism and Communication students was evaluated in terms of 8 qualities (on a scale of 1-10): quality of work, analytical ability, ability of expression, creativity, responsibility, punctuality, self-initiative, and collaboration. The average scores ranged from 7.75 (creativity) to 9.17 (punctuality). In addition to punctuality, responsibility (mean score = 9.08/10) and collaboration (mean score = 8.92/10) of students were also rated highly by the workplace supervisors, which are equivalent to grades B+ to A-.

3. Conclusion and recommendations

Due to the ongoing Covid-19 pandemic, the arrangement of student internships in local companies with offshore businesses seems to be not enough to enhance students' global competence and cultural sensitivity. We recommend offering offshore internship opportunities when the Covid-19 situation is alleviated.

We also recommend offering preparation training on the ability of expression in the Department of Journalism and Communication, and it is suggested to strengthen the support from the coordinator of the Department of Journalism and Communication.

Study Abroad and Overseas Working Experiences Sharing Sessions

Date: 5 November 2021

Time: 2:45 p.m. - 4:00 p.m.

Venue: RLB2

Guest Speaker:

Ms. Angel TSEUNG

- Graduate of Sociology Department, Class of 2020, Hong Kong Shue Yan University

Questions	Mean Score	Maximum Score	Minimum Score
	1=Strongly Disagree; 2=Disagree; 3=Neutral; 4=Agree; 5=Strongly Agree		
Q1. The workshop objective was well-designed.	4.00	5 (Strongly Agree)	3 (Neutral)
Q2. The content was interesting.	4.18	5 (Strongly Agree)	3 (Neutral)
Q3. The workshop was well-organized.	4.07	5 (Strongly Agree)	3 (Neutral)
Q4. The workshop helped me to make sense of the topic.	4.02	5 (Strongly Agree)	3 (Neutral)
Q5. The knowledge and skills I learned enhanced my work readiness for overseas internship / career planning.	3.93	5 (Strongly Agree)	3 (Neutral)
Q6. The workshop increased my competence in utilizing the related knowledge and skills in overseas internship / career planning.	3.93	5 (Strongly Agree)	3 (Neutral)
Q7. Overall, how would you rate the quality of workshop?	1=Poor; 2=Unsatisfactory; 3=Fair; 4=Satisfactory; 5=Excellent		
	4.14	5 (Excellent)	3 (Fair)

Study Abroad and Overseas Working Experiences Sharing Sessions

Date: 6 November 2021

Time: 11:15 a.m. - 12:10 p.m.

Venue: RLB2

Guest Speaker:

Ms. Giselle TSEUNG

- Graduate of Sociology Department, Class of 2020, Hong Kong Shue Yan University

Questions	Mean Score	Maximum Score	Minimum Score
	1=Strongly Disagree; 2=Disagree; 3=Neutral; 4=Agree; 5=Strongly Agree		
Q1. The workshop objective was well-designed.	4.27	5 (Strongly Agree)	4 (Agree)
Q2. The content was interesting.	4.45	5 (Strongly Agree)	4 (Agree)
Q3. The workshop was well-organized.	4.27	5 (Strongly Agree)	4 (Agree)
Q4. The workshop helped me to make sense of the topic.	4.45	5 (Strongly Agree)	3 (Neutral)
Q5. The knowledge and skills I learned enhanced my work readiness for overseas internship / career planning.	4.27	5 (Strongly Agree)	4 (Agree)
Q6. The workshop increased my competence in utilizing the related knowledge and skills in overseas internship / career planning.	4.00	5 (Strongly Agree)	3 (Neutral)
Q7. Overall, how would you rate the quality of workshop?	1=Poor; 2=Unsatisfactory; 3=Fair; 4=Satisfactory; 5=Excellent		
	4.18	5 (Excellent)	4 (Satisfactory)

Pre-internship Workshop - Cross culture management: Colgate and me

Date: 8 November 2021

Time: 11:30 a.m. - 12:45 p.m.

Venue: LG120

Guest Speaker:

Ms. Farheen ROMANI

- Head of Insights, Colgate Palmolive

Questions	Mean Score	Maximum Score	Minimum Score
	1=Strongly Disagree; 2=Disagree; 3=Neutral; 4=Agree; 5=Strongly Agree		
Q1. The workshop objective was well-designed.	4.38	5 (Strongly Agree)	3 (Neutral)
Q2. The content was interesting.	4.23	5 (Strongly Agree)	2 (Disagree)
Q3. The workshop was well-organized.	4.36	5 (Strongly Agree)	2 (Disagree)
Q4. The speaker(s) were well-prepared.	4.52	5 (Strongly Agree)	3 (Neutral)
Q5. The speaker(s)' presentation style was effective.	4.25	5 (Strongly Agree)	3 (Neutral)
Q6. The speaker(s) made good use of the time allotted.	4.43	5 (Strongly Agree)	3 (Neutral)
Q7. The workshop helped me to make sense of the topic.	4.27	5 (Strongly Agree)	2 (Disagree)

Q8. The knowledge and skills I learned enhanced my work readiness for overseas internship / career planning.	4.15	5 (Strongly Agree)	2 (Disagree)
Q9. The workshop increased my competence in utilizing the related knowledge and skills in overseas internship / career planning.	4.31	5 (Strongly Agree)	2 (Disagree)
Q10. Overall, how would you rate the quality of workshop?	1=Poor; 2=Unsatisfactory; 3=Fair; 4=Satisfactory; 5=Excellent		
	4.35	5 (Excellent)	3 (Fair)

Preparation Workshop for Overseas Internship - The practices of creativity and innovation via the creative industry in the Greater Bay Area and the expectations on employees in that industry

Date: 15 March 2022

Time: 10:00 a.m. - 12:00 a.m.

Medium: Zoom

Guest Speakers:

Mr. Oliver WAN

- Founding Chairman of Greater Bay Area Hong Kong & Macau Talents Association
- Group Chairman and CEO of Cybertech Consultancy Group

Mr. Charles NG

- Chief Brand Consultant & Chief Designer of Maxi Communications Limited

Ms. Priscilla HUI

- Vice Chairman of Golden Bauhinia Women Entrepreneur Association
- Founder and CEO of Prister Corporation Limited

Questions	Mean Score	Maximum Score	Minimum Score
	1=Strongly Disagree; 2=Disagree; 3=Neutral; 4=Agree; 5=Strongly Agree		
1. The workshop objective was well-designed.	4.18	5 (Strongly Agree)	1 (Strongly Disagree)
2. The content was interesting.	4.15	5 (Strongly Agree)	1 (Strongly Disagree)
3. The workshop was well-organized.	4.16	5 (Strongly Agree)	2 (Disagree)
4. The speaker(s) were well-prepared.	4.37	5 (Strongly Agree)	1 (Strongly Disagree)
5. The speaker(s)' presentation style was effective.	4.15	5 (Strongly Agree)	1 (Strongly Disagree)
6. The speaker(s) made good use of the time allotted.	3.95	5 (Strongly Agree)	1 (Strongly Disagree)
7. The workshop helped me to make sense of the topic.	4.16	5 (Strongly Agree)	1 (Strongly Disagree)
8. The knowledge and skills I learned can enhance my work readiness for overseas internship / career planning.	4.13	5 (Strongly Agree)	1 (Strongly Disagree)

9. The workshop can increase my competence in utilising the related knowledge and skills in overseas internship / career planning.	4.11	5 (Strongly Agree)	2 (Disagree)
10. Overall, how would you rate the quality of workshop?	1=Poor; 2=Unsatisfactory; 3=Fair; 4=Satisfactory; 5=Excellent		
	4.24	5 (Excellent)	3 (Fair)

Sharing Session - Working Abroad in Great Britain and France

Date: 24 May 2022

Time: 4:30 p.m. - 5:00 p.m.

Medium: Zoom

Guest Speaker:

Mr. Alex TANG

- Graduate of English Department (2006/2010) Hong Kong Shue Yan University

Questions	Mean Score	Maximum Score	Minimum Score
	1=Strongly Disagree; 2=Disagree; 3=Neutral; 4=Agree; 5=Strongly Agree		
1. The workshop objective was well-designed.	3.87	5 (Strongly Agree)	1 (Strongly Disagree)
2. The content was interesting.	3.80	5 (Strongly Agree)	1 (Strongly Disagree)
3. The workshop was well-organized.	3.82	5 (Strongly Agree)	1 (Strongly Disagree)
4. The speaker(s) were well-prepared.	3.84	5 (Strongly Agree)	1 (Strongly Disagree)
5. The speaker(s)' presentation style was effective.	3.76	5 (Strongly Agree)	1 (Strongly Disagree)
6. The speaker(s) made good use of the time allotted.	3.84	5 (Strongly Agree)	1 (Strongly Disagree)
7. The workshop helped me to make sense of the topic.	3.78	5 (Strongly Agree)	1 (Strongly Disagree)
8. The knowledge and skills I learned can enhance my work readiness for overseas internship / career planning.	3.80	5 (Strongly Agree)	1 (Strongly Disagree)
9. The workshop can increase my competence in utilising the related knowledge and skills in overseas internship / career planning.	3.84	5 (Strongly Agree)	1 (Strongly Disagree)
10. Overall, how would you rate the quality of workshop?	1=Poor; 2=Unsatisfactory; 3=Fair; 4=Satisfactory; 5=Excellent		
	3.95	5 (Excellent)	3 (Fair)

Preparation Workshop for Overseas Internship - Multinational Corporation's Expectation On Employees With Diverse Cultural Backgrounds

Date: 24 May 2022

Time: 5:00 p.m. - 6:00 p.m.

Medium: Zoom

Guest Speaker:

Mr. Simon FOO

- Managing Director of Sony Pictures Entertainment Malaysia Sdn. Bhd.

Questions	Mean Score	Maximum Score	Minimum Score
	1=Strongly Disagree; 2=Disagree; 3=Neutral; 4=Agree; 5=Strongly Agree		
1. The workshop objective was well-designed.	4.04	5 (Strongly Agree)	1 (Strongly Disagree)
2. The content was interesting.	4.06	5 (Strongly Agree)	1 (Strongly Disagree)
3. The workshop was well-organized.	3.98	5 (Strongly Agree)	1 (Strongly Disagree)
4. The speaker(s) were well-prepared.	4	5 (Strongly Agree)	1 (Strongly Disagree)
5. The speaker(s)' presentation style was effective.	3.98	5 (Strongly Agree)	1 (Strongly Disagree)
6. The speaker(s) made good use of the time allotted.	4.08	5 (Strongly Agree)	1 (Strongly Disagree)
7. The workshop helped me to make sense of the topic.	4.06	5 (Strongly Agree)	1 (Strongly Disagree)
8. The knowledge and skills I learned can enhance my work readiness for overseas internship / career planning.	3.92	5 (Strongly Agree)	1 (Strongly Disagree)
9. The workshop can increase my competence in utilising the related knowledge and skills in overseas internship / career planning.	4.02	5 (Strongly Agree)	1 (Strongly Disagree)
10. Overall, how would you rate the quality of workshop?	1=Poor; 2=Unsatisfactory; 3=Fair; 4=Satisfactory; 5=Excellent		
	4.16	5 (Excellent)	3 (Fair)

Preparation Workshop for Overseas Internship - Effective communication in multicultural working context

Date: 24 May 2022

Time: 6:00 p.m. - 7:00 p.m.

Medium: Zoom

Guest Speaker:

Ms. Andrea LEUNG

- Senior Sales Manager (Studio) of The Walt Disney Company (Hong Kong) Limited

Questions	Mean Score	Maximum Score	Minimum Score
	1=Strongly Disagree; 2=Disagree; 3=Neutral; 4=Agree; 5=Strongly Agree		
1. The workshop objective was well-designed.	4.27	5 (Strongly Agree)	3 (Neutral)
2. The content was interesting.	4.27	5 (Strongly Agree)	3 (Neutral)
3. The workshop was well-organized.	4.29	5 (Strongly Agree)	3 (Neutral)
4. The speaker(s) were well-prepared.	4.37	5 (Strongly Agree)	3 (Neutral)
5. The speaker(s)' presentation style was effective.	4.35	5 (Strongly Agree)	3 (Neutral)
6. The speaker(s) made good use of the time allotted.	4.33	5 (Strongly Agree)	3 (Neutral)
7. The workshop helped me to make sense of the topic.	4.37	5 (Strongly Agree)	3 (Neutral)
8. The knowledge and skills I learned can enhance my work readiness for overseas internship / career planning.	4.29	5 (Strongly Agree)	3 (Neutral)
9. The workshop can increase my competence in utilising the related knowledge and skills in overseas internship / career planning.	4.22	5 (Strongly Agree)	3 (Neutral)
10. Overall, how would you rate the quality of workshop?	1=Poor; 2=Unsatisfactory; 3=Fair; 4=Satisfactory; 5=Excellent		
	4.31	5 (Excellent)	3 (Fair)

Experiential Learning Activity of meeting representatives of industrial corporations with offshore business

Date: 7 September 2022

Time: 6:00 p.m. - 7:15 p.m.

Venue/Medium: RLG302/Zoom

Guest Speakers:

Dr. Ron NG

- Managing Director of Power Technology Limited

Mr. Ronald WOO

- Director of Yeedex Electronic Corporation
- Founder of E-tech Worldwide Limited
- Co-founder of Specialist Apps Limited
- Co-founder of Studywiz PTY Limited

Questions		Mean Score	Maximum Score	Minimum Score
		1=Strongly Disagree; 2=Disagree; 3=Neutral; 4=Agree; 5=Strongly Agree		
Structure, Organization and Content of Experiential Learning Activity (ELA)	1. The objective of the ELA was well-designed.	4.43	5 (Strongly Agree)	3 (Neutral)
	2. The content was interesting.	4.48	5 (Strongly Agree)	4 (Agree)
	3. The ELA was well-organized.	4.71	5 (Strongly Agree)	4 (Agree)
Usefulness of ELA	4. The ELA helped me to make sense of the topic.	4.43	5 (Strongly Agree)	3 (Neutral)
	5. The knowledge and skills I learned from the ELA enhanced my work readiness for offshore internship /career planning.	4.62	5 (Strongly Agree)	3 (Neutral)
	6. The ELA increased my competence in utilizing the related knowledge and skills in offshore internship / career planning.	4.57	5 (Strongly Agree)	3 (Neutral)
Overall Result	7. Overall, how would you rate the quality of the ELA?	1=Poor; 2=Unsatisfactory; 3=Fair; 4=Satisfactory; 5=Excellent		
		4.52	5 (Excellent)	3 (Fair)

2. Administrative Competence

	Time Management	Organization & Co-ordination	Ability to Follow the Administrative Procedure Stated
Mean Score	4.36	4.41	4.45
Highest Score	5 (Excellent)	5 (Excellent)	5 (Excellent)
Lowest Score	2 (Pass)	2 (Pass)	2 (Pass)

3. Work Attitude

	Cooperativeness	Enthusiasm	Adaptability	Resourcefulness	Sense of Responsibility	Taking initiatives	Punctuality
Mean Score	4.73	4.50	4.36	4.18	4.55	4.18	4.73
Highest Score	5 (Excellent)	5 (Excellent)	5 (Excellent)	5 (Excellent)	5 (Excellent)	5 (Excellent)	5 (Excellent)
Lowest Score	4 (Good)	3 (Satisfactory)	3 (Satisfactory)	3 (Satisfactory)	2 (Pass)	3 (Satisfactory)	4 (Good)

	4. Other Skills					5. Overall Rating & Comments
	Computer Knowledge & Application	Leadership skills	Interpersonal Skills	Language Proficiency in Chinese	Language Proficiency in English	
Mean Score	4.45	3.86	4.45	4.41	4.14	3.50
Highest Score	5 (Excellent)	5 (Excellent)	5 (Excellent)	5 (Excellent)	5 (Excellent)	5 (Excellent)
Lowest Score	3 (Satisfactory)	2 (Pass)	4 (Good)	3 (Satisfactory)	2 (Pass)	3 (Satisfactory)

Students Evaluation (Industrial Corporations with Offshore Businesses)

2021/22 Summer Semester

Department: Journalism and Communication

Grading System

10 (A)	8 (B)	6 (C)	4 (D)	2 (E)	0 (N/A)
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Result

	Quality of Work	Analytical Ability	Ability of Expression	Creativity	Responsibility	Punctuality	Self-initiative	Collaboration
Mean Score	8.21	7.88	7.83	7.75	9.08	9.17	8.58	8.92
Highest score	10 (A)	10 (A)	10 (A)	10 (A)	10 (A)	10 (A)	10 (A)	10 (A)
Lowest Score	6 (C)	6 (C)	4 (D)	4 (D)	6 (C)	6 (C)	6 (C)	6 (C)

Student Feedback (Industrial Corporations with Offshore Businesses)

2021/22 Summer Semester

Department: Business Administration

Grading System

5 (Very Agree)	4 (Agree)	3 (Neutral)	2 (Disagree)	1 (Very Disagree)	0 (N/A)
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Result

Internship / Placement Arrangement				
	1. The internship / placement recruitment procedure is efficient.	2. I was given adequate support from the internship / placement agency.	3. I was given adequate feedback on my performance from my internship / placement supervisor.	4. I received support from the Industrial Attachment coordinator when I needed help.
Mean Score	4.52	4.48	4.52	4.32
Highest Score	5 (Very Agree)	5 (Very Agree)	5 (Very Agree)	5 (Very Agree)
Lowest Score	4 (Agree)	2 (Disagree)	2 (Disagree)	3 (Neutral)

Enhancement of Transferable Competency and Skills					
	5. My sense of responsibility is improved.	6. I have improved my time management.	7. My competence to work independently is improved.	8. I have a greater capacity to deal with challenging tasks.	9. I have improved my crisis management skills.
Mean Score	4.92	4.92	4.88	4.84	4.76
Highest Score	5 (Very Agree)	5 (Very Agree)	5 (Very Agree)	5 (Very Agree)	5 (Very Agree)
Lowest Score	4 (Agree)	4 (Agree)	4 (Agree)	4 (Agree)	4 (Agree)

Enhancement of Transferable Competency and Skills					
	10. My problem-solving ability is improved.	11. I have improved my organization and planning skills.	12. My presentation skills for expressing personal views have improved.	13. I can collaborate better with others from different cultural background to pursue team goals.	14. I am able to engage in discussions with other from different cultural background to reach agreement.
Mean Score	4.88	4.92	4.88	4.64	4.72
Highest Score	5 (Very Agree)	5 (Very Agree)	5 (Very Agree)	5 (Very Agree)	5 (Very Agree)
Lowest Score	4 (Agree)	4 (Agree)	4 (Agree)	4 (Agree)	4 (Agree)

Enhancement of Global Competence and Cultural Sensitivity

	15. I have gained better understanding of the work culture in the country/countries with which the agency has businesses.	16. I have gained better understanding of the economic system and work style in country/countries with which the agency has businesses.	17. I pay more attention to global and international events and development.	18. I am more aware of the cultural differences in my interaction with people from different cultural backgrounds.	19. I have more openness to understand, respect, and appreciate people other than my own culture.	20. I feel more comfortable to work with people from different cultural backgrounds.
Mean Score	3.84	3.80	3.44	3.80	3.80	3.84
Highest Score	5 (Very Agree)	5 (Very Agree)	5 (Very Agree)	5 (Very Agree)	5 (Very Agree)	5 (Very Agree)
Lowest Score	3 (Neutral)	3 (Neutral)	2 (Disagree)	3 (Neutral)	3 (Neutral)	3 (Neutral)

Overall Outcomes from Internship / Placement at agencies with offshore businesses

	21. My work-related global competency is increased.	22. I have increased my cultural sensitivity in workplace.	23. I know how to apply what I have learned from lectures in the workplace in a different cultural setting.	24. I have improved my employability with better global competency.
Mean Score	3.48	3.84	3.80	3.52
Highest Score	5 (Very Agree)	5 (Very Agree)	5 (Very Agree)	5 (Very Agree)
Lowest Score	2 (Disagree)	3 (Neutral)	3 (Neutral)	2 (Disagree)